

Please take note of our policies regarding weather, cancellations, and rescheduling:

Weather

No one, including the weatherman accurately predicts lake conditions the day before a scheduled trip. 50-50 makes the sole decision on the morning of the trip regarding lake and weather conditions. Do not expect cancellations due to potential conditions prior to the morning of the trip. If 50-50 cancels the trip due to inclement weather or poor lake conditions, we give our customers the option to reschedule their trip. If a trip cannot be rescheduled, a full refund will be made.

Cancellation and Rescheduling

Please understand that this policy is designed to help us keep our fleet as modern as possible for your enjoyment. For this reason, coupled with the short rental season, we use the following policy:

- *30 days prior to your reservation you may cancel and receive a full refund, minus a 10% processing fee.*
- *15-29 days prior to your reservation you may reschedule within 30 days, minus a \$25 processing fee, but will not receive a refund. If you fail to reschedule within those 30 days, will not offer a refund.*
- *0-14 days prior to your reservation you may not reschedule or refund.*

Reservation Policies

For security reasons regarding boat rentals, the PHOTO ID and the Credit Card used to make the reservation are required at check-in. If you fail to bring either of these we cannot allow you on the boat and will not provide a refund. To secure your reservation, the reservation is charged in full to your credit or debit card at the time you make the reservation.